Caring Checklist: Assisted Living Community Research

Community Name ____________________________________________________________

Online Research

☐ Is the location close to shops, doctors’ offices, a pharmacy, and other important places? Try some of the features on Google Places to explore the neighborhood virtually.

☐ Is the location convenient for family and friends to visit? Get directions on Google maps or MapQuest to figure out driving distances to and from the community.

☐ If the facility is not in your town, are there hotels nearby for when you visit the area? Try tripadvisor.com to search for area hotels.

☐ Is the neighborhood generally considered safe, or is there a high crime rate? CrimeReports, Trulia, and NeighborhoodScout have tools to help you evaluate neighborhood safety and crime rate.

☐ What are others saying about this provider in Caring.com reviews?

☐ Can you find any information about the provider through the Better Business Bureau or your local Area Agency on Aging?

Phone research

☐ What types of payment are accepted, and/or does the community have programs to help residents afford care?

☐ If there are any negative online reviews about the community, what is their response or explanation?

☐ When do they offer tours, and how long do tours last?

☐ What will they show you when you tour -- will you have a chance to try the meals or meet with residents?